

ADDITIONAL VOICE OVER IP UMALUSI 20-21 T0013 QUESTIONS AND ANSWERS

- Please advise if an alternate solution other than the current Yeastar can be proposed? **No Umalusi owns the PBX and it cannot be replaced now.**
- Please advise on estimate monthly voice minutes for local, national, Mobile and international calls each in order for Vox to look at the Uncapped Calling Plan.: **Vox are our current service provider and have access to that information (ICT cannot answer that).**
- Please advise if numbers to be ported are currently services by Telkom or other? : **None – all the lines are with Vox.**
- Please advise on amount of new cabling points required?: **None currently, all the new lines will be requested and billed separately in accordance with the costing schedule.**
- Please advise how many std user handsets would be required?: **None currently, all the new handsets will be requested and billed separately in accordance with the costing schedule.**
- Please advise how many executive type user handsets would be required? **None currently, all the new handsets will be requested and billed separately in accordance with the costing schedule.**
- Please advise if there is a requirement for any mobile users to be able to work remotely as well as Work from Home. : **Yes but it was not specified as a requirement in the tender scope of work.**
- Please advise how many users would require mobile features and functionality if yes to above?: **All the staff members (± 100 to 150)**