

ERP UMALUSI 20-21 T0013 QUESTIONS

1. Intergration to MIS if there is any other system besides MIS

Answer- there is only MIS with Pastel Accounting intergration

2. Is there currently any matrix measure benefits in place

Answer – currently there is none

3. Expected timelines of the project

Answer – Minimum 3 years depending on the budget

4. On pricing there is 140 users and 27 users clarity on it

Answer – 140 it is for staff users and 27 it is for users of specific unit using a particular function

5. Determine the cleanliness of the data or is there data governance model currently

Answer – currently there is no data governance model

6. On premise solution must the bidders provide the system of such or cloud

Answer- No infrastructure to be provided bidders can give specification required for the system and it is up to the bidder if they want to propose such System

7. How should the bid be packaged

Answer – 1 hardcopy and 1 soft copy preferably CD

8. Please advice on the version of Pastel Accounting

Answer – Pastel Partner version 18

9. Which modules are you currently registered for under Pastel Accounting

Answer – Full Accounting modules, General ledger, Budgets, Banking etc.

10. Sage 300 People employee bracket purchased and the modules currently being used? (Salaries, Pay slips, Leave & performance management)

Answer: Employee provision must be for 142 (included temp workers)

Modules/Functions in use include;

- a) Leave
- b) Payslips
- c) Payroll
- d) Performance Management
- e) Claims

Modules/Functions not in use include;

- a) Job Costing & Budgeting Payslips
- b) Employment Equity
- c) Job Profile Management Claims
- d) Learning and Skills Development
- e) Recruitment (Skills Map)

11. Total Number of Assets??

[Infrastructure or facilities here](#)

12. As part of the integration, Solution offers seamless integration, sharing of data with internal developed systems – Kindly provide us a list of the internal developed systems.

Answer

The solution shall have accessible API's, which is why we used the team seamless integration. Its important for the solution offers services or technologies that allow for integration

Application Name	ERP Module Integration Requirement
Online Accreditation	Contract Management, Supplier/Vendor Management, Personnel Management,
QAA Instruments	
Online Certification	
Standardization	
E-Recruitment	
Vendor Applications	
Digital Signature Solution	
Microsoft Office 365	

13. As part of the reporting, we will need an approximate number or list of reports expected. As some might be standard and some might have to be customized.

Answer

Business Area	Report Types
Finance	Standard Reports
HCM	Standard Reports
SCM	Standard Reports
Audit Trail	Standard Reports
Workflow	Standard Reports
<i>Claims External (as per requirement on the Scope of Work)</i>	<i>Custom Reports</i>
Finance- Provider Invoice Provider Payments	<i>Custom Reports</i>
SCM- Provider search	<i>Custom Reports</i>
Finance – Supplier Contracts	<i>Custom Reports</i>

14. What are online portals currently being used? And the volume of transactions received currently from the portal?

Answer: Answer is responded on based on the amount of traffic on Umalusi portals

Online Portal Used	Report Types
Sage 300 People (internal Staff)	Avg 310 Transactions Daily
Other Custom Systems	Avg 1190 Transactions daily

15. The Tender Document it mentions 27 Users is broken down between HCM Users and Finance User. But in the product & service pricing it mentions 140 users. Kindly confirm the number of users and the breakup of the same.'

Answer:

The below table provides a list of employees based on filled positions excluding vacant positions.

Occupational level	Total employees
Top Management	4
Senior Management	10
Middle Management	24
Junior Management	56

Semi-Skilled	37
Unskilled	4
Temps	3
Sub Total	138

The below table provides a breakdown of HCM and Finance users

Job title	No. Of users
Senior Manager: Finance & SCM	1
Manager: Finance	1
Assistant Manager: Finance	1
Assistant Manager: Physical Resource Planning	1
Assistant Manager: SCM	1
Practitioner: Supply Chain	1
Administrative Assistant- Debtors	3
Administrative Assistant- Travel	3
Administrative Assistant: SCM	3
Physical Resource Planning Assistant	1
General Assistant	1
General Assistant	2
Senior Manager: HCM	1
Manager: HCM	1
Assistant Manager: HCM & Payroll	1
Practitioner: Training & Development	1
Practitioner: HCM	1
Practitioner: Records	1
Administrator: HCM	2

The pricing table number of users are based on additional positions which will have been filled and no longer vacant based HCM statistics and **Must** be the number used for this tender

The users to be licensed as follows and is the correct number that **Must** be used
140 Users = (138 + 2 Recently created and filled positions)

No	Product/Service description	Quantity
1.	ERP Solution licensing	per module or user, scalable (140 users)