

REQUEST FOR PROPOSALS

YOU ARE HEREBY INVITED TO SUBMIT A BID TO MEET THE REQUIREMENTS OF UMALUSI	
BID NUMBER:	UMALUSI (20-21) T0002
DESCRIPTION OF BID:	APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE MICROSOFT AZURE CLOUD SERVICES OR EQUIVALENT TO UMALUSI
DATE OF ADVERTISING	12 March 2021
BRIEFING SESSION DATE:	24 March 2021 (Briefing session will be held virtually, bidders who are interested to attend must indicate by sending an email to tenders@umalusi.org.za on or before 22 March 2021 in order to receive Microsoft Teams details)
BRIEFING SESSION TIME:	12:00 (Briefing session will be held virtually, bidders who are interested to attend must indicate by sending an email to tenders@umalusi.org.za on or before 22 March 2021 in order to receive Microsoft Teams details)
CLOSING DATE:	09 April 2021
CLOSING TIME:	12:00 Telkom time (Bidders will not be permitted to submit the proposals after the set time)
CLOSING DATE FOR BID ENQUIRIES	26 March 2021 at 16:00 precisely All enquiries must be directed to tenders@umalusi.org.za
PERIOD FOR WHICH BID IS REQUIRED TO REMAIN OPEN FOR CCEPTANCE:	180 days (submissions must be valid for 180 days after the closing date)
BID DOCUMENTS DELIVERY ADDRESS:	UMALUSI 37 GENERAL VAN RYNEVELD STREET PERSEQUOR TECHNOPARK PRETORIA
NAME OF BIDDER:	
CONTACT PERSON:	
E-MAIL ADDRESS:	

TELEPHONE NUMBER:	
FAX NUMBER:	
BIDDER'S STAMP OR SIGNATURE	

CHECKLIST OF COMPULSORY RETURNABLE SCHEDULES AND DOCUMENTS

Please adhere to the following instructions

- Tick in the relevant block below.
- Use the prescribed sequence in attaching the annexures when completing the Bid Document.
- Ensure that the following documents are completed and signed where applicable:

YES	NO	
		Original Bid and a Copy – (both hard copies clearly marked as either original and copy) and one Electronic Copy (Disk/or CD) . Important: Kindly note that every document that is submitted as part of the original submission, must be <u>duly authorised with the required signatures or initials on each and every page</u> . Failure to comply will result in the bid being noted as incomplete.
		Part A:
		Specifications, Conditions of BID and Undertakings by Bidder
		Certificate of Authority for Joint Ventures
		Annexure A: Statement of Works
		Annexure B: SBD 1 - Invitation to Bid
		Annexure C: SBD 2 - Tax Clearance Certificate Requirement
		Annexure D: SBD 3.2 – Pricing Schedule – Non-Firm Prices (Purchases)
		Annexure E: SBD 4 - Declaration of Interest
		Annexure F: SBD 6.1 and B-BBEE status level certificate
		Annexure G: SBD 8 - Declaration of Bidder's Past Supply Chain Practices
		Annexure H: SBD 9 - Certificate of Independent Bid Determination
		Annexure I: General Conditions of Contract
		Annexure J: Bidder's Company Profile

PART B: SPECIFICATIONS, CONDITIONS OF BID AND UNDERTAKINGS BY BIDDER

1. DEFINITIONS

In this Request for Proposals, unless a contrary intention is apparent:

- 1.1 **B-BBEE** means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act, 2003.
- 1.2 **B-BBEE Act** means the Broad-Based Black Economic Empowerment Act, 2003.
- 1.3 **Business Day** means a day which is not a Saturday, Sunday or public holiday.
- 1.4 **Bid** means a written offer in the prescribed or stipulated form lodged by a Bidder in response to an invitation in this Request for Proposal, containing an offer to provide goods, works or services in accordance with the Specification as provided in this Bid.
- 1.5 **Bidder** means a person or legal entity, or an unincorporated group of persons or legal entities that submit a Bid.
- 1.6 **Bidding Process** means the process commenced by the issuing of this Request for Proposals and concluding upon formal announcement by Umalusi of the selection of a successful Bidder(s) or upon the earlier termination of the process.
- 1.7 **Companies Act** means the Companies Act 71 of 2008, as amended.
- 1.8 **Closing Time** means the time, specified as such under the clause 3 (Bid Timetable) in Part C, by which BIDs must be received.
- 1.9 **EME**-means an exempted micro enterprise in terms of a code of good practice on Black Economic Empowerment issued in terms of section 9(1) of Broad-Based Black Economic Empowerment Act.
- 1.10 **PFMA** means the Public Finance Management Act 1 of 1999, as amended.
- 1.11 **PPPFA** means the Preferential Procurement Policy Framework Act 5 of 2000, as amended.
- 1.12 **PPPFA Regulations** means the Preferential Procurement Regulations 2017, published in terms of the PPPFA.
- 1.13 **Proposed Contract** means the agreement including any other terms and conditions contained in or referred to in this BID that may be executed between Umalusi and the successful Bidder.
- 1.14 **Request for Proposal** or **BID** means this document (comprising each of the parts identified under Part A, Part B, Part C and Part D) including all annexures and any other documents so designated by Umalusi.

- 1.15 **SARS** means the South African Revenue Service.
- 1.16 **Services** means the services required by Umalusi, as specified in this Bid Part D.
- 1.17 **SLA** means Service Level Agreement.
- 1.18 **Specification** means the conditions of bid set and any specification or description of Umalusi's requirements contained in this bid.

2. SUPPLY CHAIN MANAGEMENT UNIT

- 2.1 Only questions, queries clarifications which are submitted to this e-mail address, tenders@umalusi.org.za will be addressed.
- 2.2 Bid documents must be submitted as follows:
 - 2.2.1 Original Bid and a Copy – (both hard copies clearly marked as original or copy) and
 - 2.2.2 One Soft Copy.
- 2.3 **Canvassing of any Umalusi employee will result in an immediate disqualification of the bidder.**

3. BID TIMETABLE

- 3.1 This timetable is provided as an indication of the timing of the bidding process. It is indicative only and subject to change by Umalusi. Bidders are to provide proposals that will allow achievement of the intended commencement date.

Activity	Date
Advertisement of bid	12 March 2021
Bid document available	12 March 2021
Briefing Session	24 March 2021 @ 10:00 Virtual Microsoft Teams
Closing date for bid enquiries	26 March 2021 at 16:00 All enquiries must be directed to: tenders@umalusi.org.za
Publication of questions and answers on Umalusi website	30 March 2021 @ 16:00
Closing date and time	09 April 2021 at 12:00 precisely

4. SUBMISSION OF BIDS

4.1 Hardcopies of bids are to be submitted to:

Physical Address of bid box	UMALUSI 37 GENERAL VAN RYNEVELD STREET PERSEQUOR TECHNOPARK PRETORIA
Hours of access to bid box	Monday to Friday: 08:00 to 16:00
Information to be marked on package containing bid	Umalusi Supply Chain Management Unit BID Ref. UMALUSI (20-21) T0002

4.2 **Important:** Kindly note that every document that is submitted as part of the original submission, must be duly authorised with the authorised signature or initials on each and every page. Failure to comply will result in the bid being noted as incomplete.

5. RULES GOVERNING THIS BID AND THE BIDDING PROCESS

- 5.1 Participation in the bidding process is subject to compliance with the rules contained in part C of this bid.
- 5.2 All persons (whether or not a participant in this bidding process) having obtained or received this bid may only use it, and the information contained herein, in compliance with the rules contained in this bid.
- 5.3 All bidders are deemed to accept the rules contained in part C of this bid.

6. STATUS OF REQUEST FOR PROPOSAL

6.1 This bid is an invitation for person(s) to submit a proposal(s) for the provision of the services as set out in the scope contained in this bid. Accordingly, this bid must not be construed, interpreted, or relied upon, whether expressly or implicitly, as an offer capable of acceptance by any person(s), or as creating any form of contractual, promissory or other rights. No binding contract or other understanding for the supply of services will exist between Umalusi and any bidder unless and until Umalusi has executed a formal written contract with the successful bidder.

7. ACCURACY OF REQUEST FOR PROPOSAL

7.1 Whilst all due care has been taken in connection with the preparation of this bid, Umalusi makes no representations or warranties that the content in this bid or any information communicated to or provided to bidders during the bidding process is, or will be, accurate, current or complete. Umalusi, and its officers and employees will not be liable with respect to any information communicated which is not accurate, current or complete.

- 7.2 If a bidder finds or reasonably believes it has found any discrepancy, ambiguity, error or inconsistency in this bid or any other information provided by Umalusi , the bidder must promptly notify Umalusi in writing of such discrepancy, ambiguity, error or inconsistency in order to afford Umalusi an opportunity to consider what corrective action is necessary (if any).
- 7.3 Any actual discrepancy, ambiguity, error or inconsistency in this bid or any other information provided by Umalusi will, if possible, be corrected and provided to all bidders without attribution to the bidder who provided the written notice.

8. ADDITIONS AND AMENDMENTS TO THE BID

- 8.1 Umalusi reserves the right to change any information in, or to issue any addendum to this bid before the closing time. Umalusi and its officers or employees will not be liable in connection with either the exercise of, or failure to exercise, this right.
- 8.2 If Umalusi exercises its right to change information in terms of clause 8.1, it may seek amended bids from all bidders.

9. REPRESENTATIONS

No representations made by or on behalf of Umalusi in relation to this bid will be binding on Umalusi unless that representation is expressly incorporated into the contract ultimately entered into between Umalusi and the successful bidder.

10. CONFIDENTIALITY

- 10.1 The information contained in this document is of a confidential nature, and must only be used for purposes of responding to this bid. This confidentiality clause extends to supplier partners and / or implementation agents, whom you may decide to involve in preparing a response to this bid.
- 10.2 For purposes of this process, the term "Confidential Information" shall include all technical and business information, including, without limiting the generality of the foregoing, all secret knowledge and information (including any and all financial, commercial, market, technical, functional and scientific information, and information relating to a party's strategic objectives and planning and its past, present and future research and development), technical, functional and scientific requirements and specifications, data concerning business relationships, demonstrations, processes, machinery, know-how, architectural information, information contained in a party's software and associated material and documentation, plans, designs and drawings and all material of whatever description, whether subject to or protected by copyright, patent or trademark, registered or unregistered, or otherwise disclosed or communicated before or after the date of this process.
- 10.3 The receiving party shall not, during the period of validity of this process, or at any time thereafter, use or disclose, directly or indirectly, the Confidential Information of Umalusi (even if received before the date of this process) to any person whether in the

employment of the receiving party or not, who does not take part in the performance of this process.

- 10.4 The receiving party shall take all such steps as may be reasonably necessary to prevent Umalusi' s Confidential Information coming into the possession of unauthorised third parties. In protecting the receiving party's Confidential Information, Umalusi shall use the same degree of care, but no less than a reasonable degree of care, to prevent the unauthorised use or disclosure of the Confidential Information as the receiving party uses to protect its own Confidential Information.
- 10.5 Any documentation, software or records relating to Confidential Information of Umalusi, which comes into the possession of the receiving party during the period of validity of this process or at any time thereafter or which has come into its possession before the period of validity of this process:
 - 10.5.1 Shall be deemed to form part of the Confidential Information of Umalusi;
 - 10.5.2 Shall be deemed to be the property of Umalusi;
 - 10.5.3 Shall not be copied, reproduced, published or circulated by the receiving party unless and to the extent that such copying is necessary for the performance of this process and all other processes as contemplated herein; and
 - 10.5.4 Shall be surrendered to Umalusi on demand, and in any event on the termination of the investigations and negotiations, and the receiving party shall not retain any extracts.

11. REQUESTS FOR CLARIFICATION OR FURTHER INFORMATION

- 11.1 All communications relating to this bid and the bidding process must be directed to tenders@umalusi.org.za e-mail address only.
- 11.2 Any communication by a bidder to Umalusi will be effective upon receipt by the Supply Chain Management Unit.
- 11.3 Umalusi has restricted the period during which it will accept questions or requests for further information or clarification and reserves the right not to respond to any enquiry or request, irrespective of when such enquiry or request is received.
- 11.4 A bidder may, by notifying the Supply Chain Management Unit in writing, withdraw a question submitted in accordance with this clause, in circumstances where the bidder does not wish Umalusi to publish its response to the question to all bidders.

12. UNAUTHORISED COMMUNICATIONS

- 12.1 Communication (including promotional or advertising activities) with staff of Umalusi is not permitted during the bidding process, or otherwise without the prior consent of the Bid Adjudication Committee.
- 12.2 Bidders must not otherwise engage in any activities that may be perceived as, or that may have the effect of, influencing the outcomes of the bidding process in any way.

13. IMPROPER ASSISTANCE, FRAUD AND CORRUPTION

- 13.1 Bidders may not seek or obtain the assistance of employees of Umalusi in the preparation of their bid responses.
- 13.2 Umalusi may in its absolute discretion, immediately disqualify a bidder that it believes has sought or obtained such improper assistance.
- 13.3 Bidders are to be familiar with the implications of contravening the Prevention and Combating of Corrupt Activities Act, 2004 and any other relevant legislation.

14. CONFLICT OF INTEREST

- 14.1 A Bidder must not, and must ensure that its officers, employees, agents and advisors do not, place themselves in a position that may give rise to actual, potential or perceived conflict of interest between the interests of Umalusi and the bidder's interests during the bidding process.
- 14.2 The Bidder is required to provide details of any interests, relationships or clients which may or do give rise to a conflict of interest in relation to the supply of the services under any contract that may result from this bid. If the Bidder submits its bid and a subsequent conflict of interest arises, or is likely to arise, which was not disclosed in the bid, the Bidder must notify Umalusi immediately in writing of that conflict.
- 14.3 Umalusi may immediately disqualify a Bidder from the Bidding Process if the Bidder fails to notify Umalusi of the conflict as required.

15. LATE BIDS

- 15.1 Bids must be delivered by Closing Time.
- 15.2 Bids delivered after the Closing Time or lodged at a location or in a manner that is contrary to that specified in this bid will be disqualified from the Bidding Process and will be ineligible for consideration.

16. PREPARATION OF BIDS

- 16.1 Bidders must ensure that:
 - 16.1.1 their Bid is submitted in the required format as stipulated in this bid; and
 - 16.1.2 All the required information fields in the Bid are completed in full and contain the information requested by Umalusi.
- 16.2 Umalusi may in its absolute discretion reject a bid that does not include the information requested or is not in the format required.
- 16.3 Unnecessarily elaborate responses or other representations beyond that which is sufficient to present a complete and effective Bid proposal are not desired or required. Elaborate and expensive visual and other presentation aids are not necessary.
- 16.4 Where the Bidder is unwilling to accept a specified condition, the non-acceptance must be clearly and expressly stated. Prominence must be given to the statement detailing the non-acceptance. It is not sufficient that the statement appears only as part of an

attachment to the Bid, or be included in a general statement of the Bidder's usual operating conditions.

- 16.5 An incomplete Bid may be disqualified or assessed solely on the information completed or received with the bid.

17. ILLEGIBLE CONTENT, ALTERATION AND ERASURES

- 17.1 Umalusi may disregard any content in a Bid that is illegible and will be under no obligation whatsoever to seek clarification from the Bidder.
- 17.2 Umalusi may permit a Bidder to correct an unintentional error in its Bid where that error becomes known or apparent after the Closing Time, but in no event will any correction be permitted if Umalusi reasonably considers that the correction would materially alter the substance of the Bid or affect the fairness of the Bidding Process.

18. RESPONSIBILITY FOR BIDDING COSTS

- 18.1 The Bidder's participation or involvement in any stage of the Bidding Process is at the Bidder's sole risk, cost and expense. Umalusi will not be held responsible for, or pay for, any expense or loss that may be incurred by Bidders in relation to the preparation or lodgement of their Bid.
- 18.2 Umalusi is not liable to the Bidder for any costs on the basis of any contractual, promissory or restitutionary grounds whatsoever as a consequence of any matter relating to the Bidder's participation in the Bidding Process, including without limitation, instances where:
- 18.2.1 the Bidder is not engaged to perform under any contract; or
 - 18.2.2 Umalusi exercises any right under this bid or at law.

19. DISCLOSURE OF BID CONTENTS AND BID INFORMATION

- 19.1 All Bids received by Umalusi will be treated as confidential. Umalusi will not disclose the contents of any Bid and Bid information, except:
- 19.1.1 as required by law;
 - 19.1.2 for the purpose of investigations by other government authorities having relevant jurisdiction;
 - 19.1.3 to external consultants of Umalusi engaged to assist with the Bidding Process; or for the general information of Bidders required to be disclosed as per
 - 19.1.4 National Treasury Regulations, Guidelines, Instruction Notes or Practice Notes.

20. BID ACCEPTANCE

All Bids received must remain open for acceptance for a minimum period of 180 (One hundred and eighty) days from the Closing Time. This period may be extended by written mutual agreement between Umalusi and the Bidder.

21. EVALUATION PROCESS

21.1 The Bids will be evaluated in four (4) gates as follows:

21.2 The Bids will be evaluated and adjudicated as follows:

21.2.1 Gate 1- Administrative compliance

Only those Bidders which satisfy all of the Pre-Qualification Criteria will be eligible to participate in the bidding Process further. Bids which do not satisfy all of the Pre-Qualification Criteria will not be evaluated further.

21.2.2 Gate 2- Mandatory Technical criteria

Only bidders who comply with the mandatory technical requirements will be eligible for further evaluation. An offer that fails to meet the mandatory technical requirements shall be disqualified.

21.2.3 Gate 3 – functional evaluation

Bidders are evaluated based on the functional criteria set out in this tender. Only those Bidders that score **70 points or higher (out of a possible 100)** during the functional evaluation will be evaluated during the Gate 2 of the Bid. The functional evaluation may include a presentation by the Bidders, Umalusi will advise bidders in advance should a presentation be required.

21.1.4 Gate 4: price and preferential points

21.1.4.1 Those Bidders which have passed Gate 3 of the bidding Process will be scored on the basis of price and preference point allocation in accordance with the applicable legislation.

21.1.4.2 The successful Bidder will typically be the Bidder that scores the highest number of points from the Gate 4 of the Bid evaluation, unless Umalusi exercises it's right to cancel the TENDER or finds that there are valid businesses or transformative reasons that justify the award to a company that did not obtain the highest score.

21.2 Gate 1- Pre-Qualification Criteria

21.2.4 The following administrative criteria will be applied in the initial stage of the evaluation. **Bidders who do not meet all of the administrative compliance Criteria may not be considered for Gate 2 of the evaluation.**

21.2.5 Bidders are required to complete the table below by indicating whether they comply with the requirement by marking the appropriate column with an 'X' on the table below. Bidders are required to corroborate each requirement, where applicable.

Requirements	Non-Compliant	Compliant	Comment or reference to section in the bid Document
1. Correctly completed tender signed and initialed by authorized signatories.			
2. Include board resolution for delegation of authority. The following proof MUST be produced: Proof that the person who signed the proposal has the authority to do so.			
3. A valid SARS Tax Status Certificate / SARS tax pin.			
4. Central Supplier Database proof of registration.			
5. Companies and Intellectual Property Commission, Company Registration.			
6. The above stated requirements (4-6) are also applicable to all members of consortia or joint venture who submit joint Bids.			
7. Bidder has submitted all returnable documentation to Umalusi (Annexures and SBD forms) (SBD1; SBD 2; SBD 3.1 or 3.3; SBD 4; SBD 6.1; SBD 8 & SBD 9)			
8. Certificate of Authority for Joint Ventures/Joint Venture agreement			

Requirements	Non-Compliant	Compliant	Comment or reference to section in the bid Document
9. Company profile(s) indicating expertise of key personnel			
10. General Conditions of Contract – signed or Initialled on all pages			

21.3 **Gate 2- Mandatory criteria**

Please complete the table below by indicating “yes” or “no” to confirm whether this requirement is met and provide explanations/ comments to support your answers.

NB: Bids that score NO for any items in the compulsory criteria section will be disqualified and will not advance to the Gate 3 of the evaluation.

MANDATORY REQUIREMENTS	YES/NO	PROVIDE DOCUMENTATION (Reference)
Attendance of virtual compulsory briefing session		
Provide detailed technical solution architecture of each of the work streams for the proposed solution		
Provide detailed project management methodology to be used and the phases included in the methodology must be in line with the delivery of this project, Based on the scope of work solution requirements. Must be aligned with the Microsoft Solution Framework		
Provide a proposal for the skills and knowledge transfer plan		

21.4 **Gate 3: Functional Evaluation**

21.4.4 Only those Bidders which score 70 points or higher (out of a possible 100) during the functional evaluation will be evaluated during the Gate 4 of the Bid.

The Functional Criteria that will be used to test the capability of Bidders are as follows:

Technical Mandatory	Substantiating evidence of compliance (used to evaluate bid)	Evidence reference (to be completed by bidder)	WEIGHTING	SCORE
<p>Bidder Certification/Affiliation Requirements: The bidder must be accredited by Microsoft or an equivalent OEM, Based on latest competencies for Azure Cloud or equivalent Deployments</p>	<p>Provide proof of official solution partner certification from the product manufacturers. The service provider should have certification for competencies on the following technologies.</p> <p>Recent competency letter from an OEM is also required.</p> <p>(a) The bidder names The bidder latest competencies based on the below; I. Datacenter II. Windows/Other Devices and Deployment III. Cloud Productivity IV. Cloud Platform V. Messaging VI. Content and Collaboration VII. Application Development VIII. Data Platform</p> <p>(c) date the partnership was established, and (d) Information stating that the partnership is valid at time of bid. (e) Level of the partnership.</p>	<p>Provide the latest letter of competency from the manufacturers</p> <p>Based on each individual competency; Gold = 5 Silver = 3 Bronze =2 (or equivalent OEM's affiliation rating)</p> <p>Each competence is evaluated separately based on the letters of competencies received</p> <p>Maximum score is calculated on 8 competencies.</p>	<p>40</p>	

	<p>Note: All letters, certificates or licenses must be in writing, dated, signed and on a letterhead of the entity that issued the letter.</p>			
<p>Bidder Experience and capability requirements. The bidder must have provided Microsoft Azure Cloud or equivalent migrations and implementation, maintenance, and support services to at least 4 customers in the last five years</p>	<p>Provide at least 4 letters of affirmation from South African Business or Government customer to whom Microsoft Azure Cloud Services or equivalent deployment, implementation, configuration, maintenance, and support services were rendered. Inclusive of disaster recovery deployments on the proposed cloud platform;</p> <p>Each letter must be dated, signed by the customer and on a letterhead of the customer and must indicate:</p> <p>(a) The customer Company name and physical address; (b) Customer contact person's name, telephone number or email address; (c) Details on the Implementation of Microsoft Azure Cloud services or equivalent. (d) Support and maintenance services; (e) Service Start and End Date; (f) Location of the referring company.</p>	<p>Provide reference to locate substantiating evidence in the bid proposal.</p> <p>4 or more Letters = 30 Points 3 Letters = 21 Points 2 Letters = 14 Points 1 Letter = 7 Points</p> <p>Maximum score is calculated on 4 letters.</p>	30	
<p>Bidder Professional Experience for Key Resources</p>	<p>Provide technical OEM Certified resources and non-technical project management resources</p>	<p>Minimum of five (5) years rendering Microsoft Azure Cloud Work Streams and</p>	30	

<p>The bidder must provide skill metrics and CVs for key resources.</p>	<p>with at least five (5) years' experience in deploying, implementing, and managing Microsoft Azure Cloud Services or equivalent Cloud Solutions.</p> <ul style="list-style-type: none"> • Enterprise Architect • Engineer/Configuration Specialist X2 • Project Manager <p>Project team must comprise of at least the above mention resources.</p>	<p>managing Azure Cloud based or equivalent Cloud based Work Stream implementations</p> <p>Bidder to provide CVs of resources to be allocated on the project</p> <p>Professional Experience per individual resource.</p> <p>4 or more resources = 30 Points 3 resources = 21 Points 2 resources = 14 Points 1 Resource = 7 Points</p> <p>Maximum score is calculated on 4 resources.</p>		
	<p>Grand Total</p>		<p>100</p>	

NB: A minimum of **70 Points out of 100** for the functional / evaluation will qualify the Bid to move on to the Gate 4 of the evaluation, which is price and preferential points evaluation. Bidders that do not score **70 points** or higher at this gate of the evaluation will not be evaluated on Gate 4 of the evaluation, which is Price and B-BBEE.

21.5 Gate 4 – Price and B-BBEE Criteria

21.5.1 Subsequent to the evaluation of Administrative Criteria, Mandatory criteria and Functionality, Points will be allocated to Bidders at this Gate of the evaluation in accordance with PPPFA Regulations, as follows:

- Price points **80**
- Preferential procurement points **20**

21.5.2 Price points

The following formula will be used to calculate the points for price:

$$P_s = 80(1 - (P_t - P_{min}) / P_{min})$$

Where:

P_s = Points scored for comparative price of Bid or offer under consideration;

P_t = Comparative price of Bid or offer under consideration; and

P_{min} = Comparative price of lowest acceptable Bid or offer

21.5.3 Preferential procurement points

A maximum of 20 points may be awarded in respect of preferential procurement, which points must be awarded to a bidder for attaining their B-BBEE Status Level in accordance with the table below:

B-BBEE Status Level	Number of Points
1	20
2	18
3	14
4	12
5	8
6	6
7	4
8	2
Non-compliant contributor	0

An unincorporated trust, consortium or Sub-contractors will qualify for points for their B-BBEE status level as an unincorporated entity, provided that the entity submits their consolidated B-BBEE scorecard as if they were a group structure and that such a consolidated B-BBEE scorecard is prepared for every separate Bid.

22 NOTE TO BIDDERS

22.1 As part of evaluation process Umalusi will conduct a reference check on the provided referee. **Bidders who do not meet all of the Criteria will not be considered for award.**

23 STATUS OF BID

23.1 Each Bid constitutes an irrevocable offer by the Bidder to Umalusi to provide the Services required and otherwise to satisfy the requirements of the specification as set out in this BID.

23.2 A Bid must not be conditional on:

23.2.1 the Board approval of the Bidder or any related governing body of the Bidder being obtained;

23.2.2 the Bidder conducting due diligence or any other form of enquiry or investigation;

23.2.3 the Bidder (or any other party) obtaining any regulatory approval or consent;

23.2.4 the Bidder obtaining the consent or approval of any third party; or

23.2.5 The Bidder stating that it wishes to discuss or negotiate any commercial terms of the contract.

23.3 Umalusi may, in its absolute discretion, disregard any Bid that is, or is stated to be, subject to any one or more of the conditions detailed above (or any other relevant conditions).

23.4 Umalusi reserves the right to accept a Bid in part or in whole or to negotiate with a Bidder in accordance with the provisions of this Bid and the applicable laws and regulations.

24 SUCCESSFUL BIDS

24.1 Selection as a successful Bidder does not give rise to a contract (express or implied) between the successful Bidder and Umalusi for the supply of the Services. No legal relationship will exist between Umalusi and a successful Bidder for the supply of the Services until such time as a binding contract is executed by them.

24.2 Umalusi may, in its absolute discretion, decide not to enter into pre-contractual negotiations with a successful Bidder.

24.3 A Bidder is bound by its Bid and all other documents forming part of the Bidder's Response and, if selected as a successful Bidder, must enter into a contract on the basis of the Bid with or without further negotiation.

25 NO OBLIGATION TO ENTER INTO CONTRACT

25.1 Umalusi is under no obligation to appoint a successful Bidder or Bidders (as the case may be), or to enter into a contract with a successful Bidder or any other person, if it is unable to identify a Bid that complies in all relevant respects with the requirements of Umalusi, or if due to changed circumstances, there is no longer a need for the services requested, or if funds are no longer available to cover the total envisaged expenditure. For the avoidance of any doubt, in these circumstances Umalusi will be free to proceed via any alternative process.

25.2 Umalusi may conduct a debriefing session for all Bidders (successful and unsuccessful). Attendance at such debriefing session is optional.

26 BIDDER WARRANTIES

26.1 By submitting a Bid, a Bidder warrants that:

26.1.1 it did not rely on any express or implied statement, warranty or representation, whether oral, written, or otherwise made by or on behalf of Umalusi, its officers, employees, or advisers other than any statement, warranty or representation expressly contained in the BID;

26.1.2 it did not use the improper assistance of Umalusi 's employees or information unlawfully obtained from them in compiling its Bid;

- 26.1.3 it is responsible for all costs and expenses related to the preparation and lodgement of its Bid, any subsequent negotiation, and any future process connected with or relating to the Bidding Process;
- 26.1.4 it accepts and will comply with the terms set out in this BID; and
- 26.1.5 It will provide additional information in a timely manner as requested by Umalusi to clarify any matters contained in the Bid.

27 UMALUSI 'S RIGHTS

- 27.1 Notwithstanding anything else in this Bid, and without limiting its rights at law or otherwise, Umalusi reserves the right, in its absolute discretion at any time, to:
 - 27.1.1 cease to proceed with, or suspend the Bidding Process prior to the execution of a formal written contract;
 - 27.1.2 alter the structure and/or the timing of this Bid or the Bidding Process;
 - 27.1.3 vary or extend any time or date specified in this Bid;
 - 27.1.4 terminate the participation of any Bidder or any other person in the Bidding Process;
 - 27.1.5 require additional information or clarification from any Bidder or any other person;
 - 27.1.6 provide additional information or clarification;
 - 27.1.7 negotiate with any one or more Bidders;
 - 27.1.8 call for a new Bid;
 - 27.1.9 Reject any Bid received after the Closing Time; or
 - 27.1.10 Reject any Bid that does not comply with the requirements of this Bid.

28 GOVERNING LAWS

- 28.1 This Bid and the Bidding Process are governed by the laws of the Republic of South Africa.
- 28.2 Each Bidder must comply with relevant laws in preparing and lodging its Bid and in taking part in the Bidding Process.
- 28.3 All Bids must be completed using the English language and all costing must be in South African Rand.

29 MANDATORY QUESTIONS

- 29.1 Bidders shall provide full and accurate answers to all (including mandatory) questions posed in this document, and, are required to explicitly state "**Comply/Accept**" or "**Do not comply/Do not accept**" (with a \checkmark or an **X**) regarding compliance with the requirements. Where necessary, the Bidders shall substantiate their response to a specific question.

NOTE: It is mandatory for Bidders to complete or answer this part fully; If you do not accept please provide reasons.

29.1.1

This Bid is subject to the Umalusi Standard Terms and Conditions of Procurement Contract stipulated in this BID document.	Accept	Not accept

29.1.2

The laws of the Republic of South Africa govern this BID and the Bidders hereby accept that the courts of the Republic of South Africa have jurisdiction over any legal disputes.	Accept	Not accept

29.1.3

Umalusi shall not be liable for any costs incurred by the Bidder in the preparation of response to this BID.	Accept	Not accept

29.1.4

In the case of Consortium, Joint Venture or subcontractors, Bidders are required to provide copies of signed agreements stipulating the work split and Rand value.	Accept	Not accept

29.1.5

In the case of Consortium, Joint Venture or subcontractors, all Bidders are required to provide mandatory documents; this includes a BEE certificate for the individual companies as well as a consolidated B-BBEE certificate for the Joint Venture (company).	Accept	Not accept

29.1.6

Umalusi reserves the right to cancel or reject any proposal and not to award the proposal to the lowest Bidder or award parts of the proposal to different Bidders, or not to award the proposal at all.	Accept	Not accept

29.1.7

By submitting a proposal in response to this BID, the Bidders accept the evaluation criteria as it stands.	Accept	Not accept

29.1.8

Should the parties at any time before and/or after the award of the proposal and prior to, and/or after conclusion of the contract fail to agree on any significant product price or service price adjustments, change in technical specification, change in services, etc. Umalusi shall be entitled within 14 (fourteen) days of such failure to agree, to revoke the letter of award and cancel the proposal by giving the Bidder not less than 14 (fourteen) days written notice of such cancellation, in which event all fees on which the parties failed to agree increases or decreases shall, for the duration of such notice period, remain fixed on those fee/price applicable prior to the negotiations. Such cancellation shall mean that Umalusi reserves the right to award the same proposal to next best Bidder as it deems fit.	Accept	Not accept

29.1.9

Any amendment or change of any nature made to this BID shall only be of force and effect if it is in writing, signed by Umalusi signatory and added to this BID as an addendum.	Accept	Not accept

29.1.10

Bidders who make use of subcontractors: The proposal shall be awarded to the Bidder as a primary contractor who shall be responsible for the management of the awarded proposal. A Bidder awarded the contract may not subcontract more than 25% of the value of contract to any enterprise that does not have an equal or higher B-BBEE status level of contributor than the person concern, unless the contract is subcontracted to an EME that has the capability and ability to execute the subcontract.	Accept	Not accept

29.1.11

Evaluation of Bids shall be performed by an evaluation panel established by Umalusi. Bids shall be evaluated on the basis of conformance to the required specifications as outlined in the BID. Points shall be allocated to each Bidder, on the basis that the maximum number of points that may be scored for price is 80, and the maximum number of preference points that may be claimed according to the (PPPFA) is 20.	Accept	Not accept

29.1.12

Should the Bidder change any wording or phrase in this document, the Bid shall be evaluated as though no change has been effected and the original wording or phrasing shall be used.	Accept	Not accept

Signature(s) of Bidder or assignee(s) Date

Name of signing person (in block letters)

Capacity

Are you duly authorised to sign this Bid?

6 Name of Bidder (in block letters) 6 6

Domicilium citandi et executandi in the RSA (full street address of this place)

(in block letters)

.....

.....

Telephone number:

Fax number:

Cell phone number:

E-mail Address.....

PART C: STATEMENT OF WORK

30 INTRODUCTION

Umalusi is a Schedule 3A Public Entity that sets and monitors standards for general and further education and training in South Africa in accordance with the National Qualifications Framework Act No 67 of 2008 and the General and Further Education and Training Quality Assurance Act No 58 of 2001. The Council is tasked with the development and management of a sub-framework of qualifications for general and further education and training and for the attendant quality assurance. More information can be obtained from www.umalusi.org.za

It is a requirement that Bidders attend the compulsory virtual briefing session.

31 SCOPE OF WORK

31.1 Background

Umalusi sets and monitors standards for general and further education and training in South Africa in accordance with the National Qualifications Framework Act No 67 of 2008 [as amended] and the General and Further Education and Training Quality Assurance Act No 58 of 2001 [as amended]. The Council is tasked with the development and management of a sub-framework of qualifications for general and further education and training and for the attendant quality assurance.

The current staff compliment is based on 142 employees' and an additional seasonal external consultants who are not registered on the Umalusi Domain (these consultants are for reference purposes only) Umalusi does not have any regional offices.

Umalusi invites Bidders to submit proposals for migrating Umalusi Information Communication and Technology (ICT) Infrastructure to the Microsoft Azure Cloud Platform or equivalent and deployment of business continuity cloud-based disaster recovery. Establishing Infrastructure as a Service (IaaS). The organization intends to implement all the latest solutions available on the proposed cloud solution in order to realise the benefits of a fully managed cloud solution.

Umalusi is currently at risk from running workloads on infrastructure which does not offer vendors support or warranties. An executive decision was taken not to renew all the physical on-premises workloads and to rather migrate to a cloud -based platform. Umalusi aims to improve its current Information and Communication Technology (ICT) Infrastructure. The proposed Microsoft Azure Cloud platform or equivalent must be coupled with a fully functional disaster recovery offering and offer the migration of Umalusi workloads to the proposed platform.

Successful bidders shall be required to configure and implement the proposed solution based on Umalusi Information and Communication Technology Infrastructure workload requirements and get provided under **paragraph 31.4.1** and in conjunction with the requirements provided under **paragraph 31.4.2**.

31.2 Period/Duration

Software implementation, configuration, maintenance, and support services to Umalusi will be based on a period of 5 years.

31.3 Configuration Specification

The successful bidder is expected to, over and above the traditional/typical software installation and setup, to conduct an assessment of the environment and provide guidance in a manner that benefits the implementation of the technical solution. These setups must be aimed at improving or introducing efficiencies, governance and accountability through the introduction or configuration of business rules that seamlessly facilitates adherence by end users.

Herein this document all references to Microsoft Azure Cloud, Solution, Platform, services, Solution refers to Infrastructure as service (IaaS) and all references of these terms are inclusive to other vendors or manufactures who have their own respective Cloud offering.

The vendor proposed Microsoft Azure Cloud platform or equivalent must include the migration of workloads, DBMS, file, and print servers inclusive of applications listed in the application inventory under **paragraph 31.4.1**.

Bidders are advised duplication of technology must be prevented, Umalusi intends on decommissioning obsolete software's, which are duplicated by the solution or which are included with the vendor proposed solution.

Bidder proposal must meet the following high-level requirements for the proposed Microsoft Azure Cloud Services or equivalent based on the above-mentioned business need;

- 1) Fully managed Cloud Services (Inclusive High Availability and Disaster Recovery)
Inclusive of configuration and deployment
- 2) Managed application Hosting/ Web Hosting
- 3) Database Maintenance or Support
- 4) Migration/Implementation Plan
- 5) Test and User Acceptance Plan.

Proposed Microsoft Azure Cloud Services or equivalent shall be configured, designed, and implemented based on the workloads and environment specification provided under **paragraph 31.4**. The proposed solution needs to be co-managed between vendor and the ICT department. Roles and responsibilities need to be clearly defined on the proposal.

The proposed cloud solution must cater for the following business continuity requirements

- 1) DR – Disaster Recovery
- 2) HA – High Availability

31.4 Detailed Specification

31.4.1 Current Workloads

The Umalusi maintains physical servers with virtual machines on premise. The scope shall cover the migration of current production environments and/or workloads. need to be migrated and all backup, DR and HA needs to be catered for on the new platform.

Umalusi maintains the following server functions;

- 1) Application and web front-end servers
- 2) WSUS server
- 3) Hybrid Exchange server coupled to Exchange 365 and Mimecast

- 4) File servers
- 5) Print servers
- 6) Telecoms and communications servers

The table below contains the application technology information for the Production Environments to be migrated to the Microsoft Azure Cloud Services or equivalent.

Table 1 – Umalusi Workloads

Application Nickname	Type (desktop, Web app, mobile app, Web site)	Category (COTS, Open source, proprietary, In house)	DBMS name and version	DB Size	Data volume growth per day	Number of concurrent application connections allowed?
Accreditation Prod	Web Application	In house	Microsoft SQL Server 2014 - 12.0.5000.0	15725MB	200MB - 2000MB	32767 Default SQL, IIS 5000
Pastel Accounting (Sage)	Desktop Application	Commercial off-the-shelf	File System Pervasive Database Oracle	65436MB	200MB - 2000MB	N/A
MIS	Web Application	Commercial off-the-shelf (Version no longer supported)	Microsoft SQL Server 2014 - 12.0.5687.1	45745MB	200MB - 2000MB	32767 Default SQL, IIS 5000
MIS Import	Web Application	In house	Microsoft SQL Server 2014 - 12.0.5687.1		200MB - 2000MB	32767 Default SQL, IIS 5000
Sage 300 People	Web Application	Commercial off-the-shelf	Microsoft SQL Server 2014 - 12.0.5687.1	99616MB	200MB - 2000MB	32767 Default SQL, IIS 5000

Service Desk Tool	Web Application	In house	Microsoft SQL Server 2014 - 12.0.5687.1	650MB	200MB - 2000MB	32767 Default SQL, IIS 5000
Kaseya	Web/Desktop Application	Commercial off-the-shelf	Microsoft SQL Server 2014 - 12.0.5687.1	1548MB	200MB - 2000MB	32767 Default SQL, IIS 5000
Veritas Backup Exec	Desktop Application	Commercial off-the-shelf	None	N/A	200MB - 2000MB	N/A
Microsoft WSUS	Desktop Application	Commercial off-the-shelf	None	N/A	200MB - 2000MB	N/A
Nessus Scanner	Web Application	Commercial off-the-shelf	Microsoft SQL Server 2014 - 12.0.5687.1	851MB	200MB - 2000MB	32767 Default SQL, IIS 5000
Symantec endpoint	Desktop Application	Commercial off-the-shelf	None	N/A	200MB - 2000MB	N/A
Protection AD manager Plus	Web Application	Commercial off-the-shelf	Microsoft SQL Server 2014 - 12.0.5687.1	15670MB	200MB - 2000MB	32767 Default SQL, IIS 5000
AD audit plus	Web Application	Commercial off-the-shelf	Microsoft SQL Server 2014 - 12.0.5687.1		200MB - 2000MB	32767 Default SQL, IIS 5000
Exchange reporter plus	Web Application	Commercial off-the-shelf	Microsoft SQL Server 2014 - 12.0.5687.1	5670MB	200MB - 2000MB	32767 Default SQL, IIS 5000
Hyper V replication	Desktop Application	Commercial off-the-shelf	None	N/A	200MB - 2000MB	N/A
Microsoft Team Foundation Server	Web/Desktop Application	Commercial off-the-shelf	Microsoft SQL Server 2014 - 12.0.5687.1	2645MB	200MB - 2000MB	32767 Default SQL, IIS 5000

Submission Tool	Web Application	In house	Microsoft SQL Server 2014 - 12.0.5000.0	2756MB	200MB - 2000MB	32767 Default SQL, IIS 5000
Umalusi website	Web Application	In house	MySQL 5.2	1544MB	200MB - 2000MB	27852 Default SQL, IIS 5000
Umalusi Event website	Web Application	In house	MySQL 5.2	130MB	200MB - 2000MB	32767 Default SQL, IIS 5000
Evaluations - Accreditation	Web Application	In house	Microsoft SQL Server 2014 - 12.0.5000.0	15725MB	200MB - 2000MB	32767 Default SQL, IIS 5000
Instrument - Accreditation	Web Application	In house	Microsoft SQL Server 2014 - 12.0.5000.0		200MB - 2000MB	32767 Default SQL, IIS 5000
Survey Tool	Web Application	In house	Microsoft SQL Server 2014 - 12.0.5000.0	350MB	200MB - 2000MB	32767 Default SQL, IIS 5000
E-Recruitment	Web Application	In house	Microsoft SQL Server 2014 - 12.0.5000.0	3689MB	200MB - 2000MB	32767 Default SQL, IIS 5000
Home Affairs Verify	Web Application	In house	Microsoft SQL Server 2014 - 12.0.5000.0	25MB	200MB - 2000MB	32767 Default SQL, IIS 5000
Online Suggestion Box	Web Application	In house	Microsoft SQL Server 2014 - 12.0.5000.0	455MB	200MB - 2000MB	32767 Default SQL, IIS 5000

Uma Auth	Web Application	In house	Microsoft SQL Server 2014 - 12.0.5000.0	351MB	200MB - 2000MB	32767 Default SQL, IIS 5000
Provider Enquires	Web Application	In house	Microsoft SQL Server 2014 - 12.0.5000.0	1546MB	200MB - 2000MB	32767 Default SQL, IIS 5000
Microsoft Exchange	Web/Desktop Application	Commercial off-the-shelf	Microsoft SQL Server 2014 - 12.0.5000.0	167485MB	200MB - 2000MB	N/A
Active Directory	Web/Desktop Application	Commercial off-the-shelf	N/A	N/A	N/A	N/A

Current Network Diagram

The below provides a high-level diagram of the current Umalusi network. See figure 1



Figure 1

Umalusi is in the process of upgrading its access link (Primary) to 50mbps and its internet line to 40mbps.

Current On-Premises Infrastructure

The below **table 2**, provides the server count and installed operating systems. These servers have been deemed as ready for cloud migration as per the Microsoft Azure readiness assessment.

Table 2 – Server Count and OS Version

Operating Systems	Count
Windows Server 2012 R2 Standard Edition	10
Windows Server 2016 Standard Edition	1
Windows Server 2008 R2 Standard Edition	1

The below **table 3**, provides a list of current on-premise servers, that must be considered by bidders which shall be migrated to the proposed Microsoft Azure Cloud Services or equivalent.

(please note that this just an indication and it changes regularly as transactions are processed daily).

Table 3 – Server Memory and Disk Space

Name	Cores	Memory (MB)	Disks Storage (GB)	Operating System
Umalusi4	6	16384	1 836.63	Windows Server 2012 R2 Standard
Umalusi0	2	16384	1 278.88	Windows Server 2012 R2 Standard
Umalusi2016	6	32768	1 200.00	Windows Server 2016 Standard
Umalusi2	2	4096	1 278.88	Windows Server 2012 R2 Standard
UmalusiPads	4	8192	2 700.00	Windows Server 2012 R2 Standard
Umalusi3	6	16384	1 557.75	Windows Server 2008 R2 Standard
UmalusiDevelopment	4	59576	51011.00	Windows Server 2012 R2 Standard
umalusiSQL	8	65536	4 1101.00	Windows Server 2012 R2 Standard
Umalusi1	2	16384	1 836.63	Windows Server 2012 R2 Standard
UmalusiFinance1	8	65536	2 2227.00	Windows Server 2012 R2 Standard
UmalusiWSUS	2	8192	1 1050.00	Windows Server 2012 R2 Standard
UmalusiFinance	8	32768	2 850.00	Windows Server 2012 R2 Standard
UmalusiExchange	32	81920	2 2250.00	Windows Server 2012 R2 Standard

High Availability Servers

The below **table 4**, represent the current on-premise servers that must be considered for high availability on the Azure or equivalent Cloud Platform.

Table 4 – High Availability

Name	Details
UmalusiFinance	App Server (Microsoft SQL Server 2012, Web Server IIS7)
UmalusiFiles	File server
UmalusiSQL	Production Database (Microsoft SQL Server 2012)
Umalusi0	App Server (Microsoft SQL Server 2012, Web Server IIS7)
Umalusi2	AD Manager and Exchange Reporter Plus Apps
Umalusi4	Active Directory plus Anti-Virus
Umalusi1	Print server
Umalusi3	App server (Microsoft SQL Server 2008 R2, Web Server IIS7)

Development Servers

The below **table 5**, provides the current on-premise development servers that must be migrated to the Azure or equivalent Cloud Platform.

Table 5 – Development Servers

Name	Details
UmalusiDevelopment	Dev Server (Microsoft SQL Server 2012, Web Server IIS7)

31.4.2 Detailed Requirements

The below provides detailed solution requirements for the proposed Microsoft Azure Cloud Services or equivalent Solution. Bidders must ensure the proposed solution and delivery meets the listed requirements.

1. Design and implement the Azure or equivalent Cloud based solution.
2. Bidders must submit proposal which meet the below requirements, these requirements are not limited to the configuration of implementation, but Bidders are expected to provision technical expertise to aid Umalusi to create suitable IaaS environments that cater for the Umalusi Council.
 - a) Provide the ability to create and manage virtual servers.
 - b) Provide scalable virtual servers
 - c) Configure and deploy containerised services for systems and storage to limit virtual machine usage
 - d) Configure and deploy file storage services for multiple application consumption.
 - e) Create test, development, production environments as per below mentioned section.

3. Proposed solution shall cater for the below mention environments under **table 6**. Based on the provided workloads and current on-premise servers. including of configuration of virtual machines, database servers, application servers;

Table 6 – Environment Specification

Environment	Role	Specification
Production	Production environment for the application	The production environment. Currently hosting legacy/non-legacy-based systems, applications, and software's.
User Acceptance Testing	User testing environment	The quality assurance environment used for user testing. Testing of systems, applications, and software's
System Integration Testing (SIT)	Internal ICT testers testing environment	The internal integration testing environment used by internal testers for testing systems, applications, and software's
Development	Testing environment for the application	Development servers for software (Configuration of Azure DevOps or equivalent)
<i>The above environments must be identical to in respect to installed OS and other core software's. With the exclusion of any production environment that will be established to host legacy-based environments for legacy application, system, software support.</i>		

4. File storage migration. The below provides the storage requirements, the storage proposed solution must also provide integration with existing platforms such Microsoft Office 365 inclusive of SharePoint, and OneDrive and other technologies used,

Table 7 – File Storage Specification

Storage	Specification
Application Storage	Storage based on the existing/provided application workloads.
Other	Additional storage services

5. Expected proposal must cover the migration of data, hosting, support, high availability, and a sound Disaster Recovery plan.
6. Offer complete solution, to migrate to IaaS and SaaS based on the listed environments.
7. Microsoft Azure Cloud Service or equivalent provider should be able to provide the following services during the entire contract period. End to end management of Commissioning of system which includes followings:
 - a) Migration of Umalusi production environment, which is not limited to, application servers, file servers, database servers, print servers, telephone/VOIP servers, with minimal interruption to operations.
 - b) High availability of production servers

- c) Migration of Active Directory not limited to importing users, reconfiguration or users accounts where necessary.
 - d) Installation of OS/DB, Network/IP configuration, OS/DB Hardening and storage management of servers.
 - e) Integration with the current implemented Microsoft Office 365 (M365 E3 and E5). configuration of Microsoft Exchange Online, Mimecast, SCCM in accordance with the set O365 SaaS offering
 - f) Upgrade, Monitoring of OS, DB, Storage, and applications.
 - g) User, role and authorization management, fully defined role-based authorisation as per security policy
 - h) Application and Database Log Management and Analysis.
8. Monthly monitoring and reporting for usage, performance of system/application, not limited to the below;
 - a) Complete, real-time environment monitoring
 - b) Monitoring of services
 - c) Capacity reporting with vendor-initiated actions.
 - d) Alerting and real-time vendor action of outages /service interruption resource availability / capacity / thresholds.
 - e) Downtime monitoring
 - f) Database Monitoring
 9. Proactive monitoring of system/application for augmenting or reducing capacity as demanded by Umalusi applications.
 10. Backup and Disaster Recovery, DR plan covering testing schedule, testing done bi-annually and reported on.
 11. Full VM replication option for HA. This should be in an active / passive setup and be activated upon disaster
 12. Testing of HA and DR functionality and failover, and results documented for audit requirements
 13. Testing restores of complete VM as well as file level restores
 14. Setup of VPN for approx. 142 users. Any changes to revisions need to be communicated.
 15. Setup, configuration and testing of Identity synchronisation software.
 16. Setup of internet connectivity breakout via hosting site. This must not be a per GB connection, rather a fixed connection.
 17. Offer remote desktop capabilities for Umalusi ICT administrators
 18. Umalusi data and intellectual property is not stored or replicated to other countries or regions outside the borders of Republic South Africa, intellectual property and data shall be at all times located with the Republic of South Africa.
 19. Shall be hosted on behalf of the Umalusi in accordance with South African legislation and prescripts. Complies with the **Protection of Personal Information Act (POPI Act) and The Minimum Information Security Standards (MISS)**.
 20. Assist with the configuration firewall rules in accordance with the security policy
 21. Guaranteed Business Support and Response as per agreed SLA.
 22. Online service desk for creation/tracking of service tickets, troubleshooting, new service requirement and timely closure as per SLA.
 23. Provide training for internal resources the following activities using suitable monitoring tools
 - a) Server Availability, CPU Usage, Memory, Storage consumption etc.

- b) OS Process utilization including Web & DB Services.
 - c) Performance tuning of OS, DB and applications
 - d) Setup of firewalling at hosting provider ensuring only authorised traffic is allowed.
24. Provider shall provide support in configuration of identified Microsoft Azure Cloud Service or equivalent, integration with Umalusi application/processes, go-live and post go-live support for all cloud initiatives of Umalusi during the entire contract period.
25. Configure methods to deliver timeously patches, updates and hot fixes, OS updates, DB updates and hosting service.
26. Target performance measurements; Actual performance will be calculated as follow:
- a) Actual performance = (Number of request resolved within the service levels per month / Total number of request) * 100. Target performance measurements will be based on resolution times and not response times.

31.5 Solution Implementation Roadmap

Umalusi has defined an implementation roadmap as its own guideline for realising the value of the Microsoft Azure Cloud Services or equivalent solution. The delivery of the required services should be aligned to the Umalusi roadmap and priorities. The Bidders are therefore required to provide proposals, implementation plans and costing for each of the proposed workstreams.

31.5.1 Governance deliverables

1. Detailed Project Plan and Methodology on how Microsoft Azure Cloud Services or equivalent solution will be implemented.
2. Detailed functional specification and technical specification and design document to be developed and processed for approval.
3. Decommissioning plan for duplicated Microsoft service, software's, systems and applications.
4. Migration plan based on Umalusi workloads.

31.5.2 All Designs must be officially signed off by relevant OEM for quality assurance and guarantees for Support and Maintenance.

1. Detailed migration plan of users, computers, and email services
2. Detailed methodology of testing the solutions before it is implemented in the production environment.
3. Detailed Change Management, Communication Plan
4. Detailed Technical Training – Training of technical resources to manage solutions
5. User Training – Training of internal resources to use the solution
6. Detailed Support and Maintenance Plan

31.5.3 Technical Deliverables

Proposed solution shall offer these below mentioned technical deliverables; Technical deliverables are in conjunction with the above mention detailed solution requirements under **paragraph 31.4.2**

1. Active Directory Domain Services
2. Assessment of existing Cloud Readiness Assessment
3. Workloads Migration
4. Enterprise Monitoring solution
5. Desktop Management solution
6. Rollout across Umalusi landscape
7. Deployment of Microsoft Core Infrastructure Systems to the latest Microsoft Technologies
8. Certificate Servers (PKI)
9. Bandwidth Monitoring
10. Identity Manager
11. Integration of Microsoft Private Cloud with Microsoft Azure Services or equivalent
12. File and Print Server
13. Office 365 Integration or Other Productivity Integration
14. Self-service password (reset in AD)
15. Multi-factor Authentication
16. Data Loss Prevention
17. Mobile Device Management Migration to Cloud (Microsoft Intune or equivalent)

31.5.4 Delivery Schedule

The below **table 8** provides the delivery Schedule – overall initiative should be delivered within 7 months from appointment.

Table 8 – Delivery Schedule

Description	Timeline(s)
Implementation of Microsoft Azure Cloud Services or equivalent, and migration of workloads. Configuration and deployment of the solution based on the requirements set out under paragraph 31.4.2	Within 6 Months from the issuance of outline agreement (Contract Agreement).
Operational acceptance	15 days after provisioning the services as mentioned above
Operation and maintenance phase	Will start from the date of operational acceptance provided by Umalusi

31.5.5 Service and Training

Deployment services should be included for the installation and deployment of all required Services

1. The Implementation team will work closely with Umalusi ICT staff to perform the following activities as part of the Service:
 - a) Provide regular communication on work that has been concluded and what is planned for the upcoming period
 - b) Ensure effective Change Management for transitioning to the new environment
 - c) Provision of Skills Transfer for the duration of the execution
 - d) Provision of specific training on the work streams
2. Provide a service catalogue that outlines the following services as part of the ongoing maintenance and service support offerings:
 - a) Cloud Management Portal
 - b) Self-service for cost management and provisioning (spend report(s), performance report(s) and configuration report(s)
 - c) Incident reporting and includes escalations to Microsoft
 - d) Subscription Management
 - e) Monitoring of system and application alert(s)
 - f) Access and Identity Management
 - g) Patching and backup management of the environment(s)
3. Cloud cost optimization by ensuring the process of reducing overall cloud spend by identifying mismanaged resources, eliminating waste, reserving capacity for higher discounts, and computing services to scale.
4. Training of internal ICT resources on the platform based in work executed.

31.5.6 Delivery Project Manager

Delivery Project Manager Implementation and management of a programme delivery framework for the entire team; within the scope of the programme as outlined in the proposal or bid response; Owns budgetary responsibility for the programme within the scope of the programme as outlined in the proposal or bid response;

- 1) Programme scope and baseline control; pricing of out-of-scope services; Reporting and evaluation of all programme phases within the environment; Risk management and issue resolution;
- 2) Awareness of related projects and dependencies not under the control of this program
- 3) Management and control of any third parties delivering services to the programme or projects which form part of the programme.
- 4) Providing direction and control over project managers responsible for each of the constituent projects.
- 5) Ensuring that sound Programme Governance is in place and is adhered to.
- 6) Ensuring the programme and constituent projects are delivered according to Umalusi policies and methodologies.
- 7) Providing consolidated and accurate programme reporting.
- 8) Conduct a monthly internal steering committee meeting with the relevant programme stakeholder to provide a high-level overview of the programme status

as well as to obtain guidance and / or directions for any issues that cannot be resolved on programme and project level; and Project Managers

31.5.7 Additional Required Activities

1. Provide on-site assistance with the planning for expansion of services and system/s
2. Provide best practices on operations, monitoring and reporting
3. Provide skills based on customer-specific needs such as project planning, gap analysis, configuration, and operations
4. Responsible for all Umalusi Cloud and license service provider requirements

31.6 Service Level Agreement

The solution is covered by a 24x7x365 Service Level Agreement with clearly defined escalation paths, inclusive of all relevant, up-to-date contact information.

Roles and responsibilities must be clearly defined.

Penalties to be considered for service level agreement will be as follow:

- 1) If target performance for calls logged, and/or
- 2) System availability is below 99% but higher than 95% = 5% of monthly fees payable for every resolution time increment on every service level priority.
- 3) System availability or functionality is below 95% but higher than 90% = 10%, of monthly fees payable, as per failure to resolve the issue within every interval of SLA priority turnaround time.
- 4) System availability or functionality is below 90% = 20%, of monthly fees payable, for every resolution time increment of every service level priority.

Note: • The above-mentioned service level criteria will be included in the Service Level Agreement with the preferred bidder.

31.7 Human Capital Statistics

The current staff compliment of Umalusi is 142 which includes vacant positions. The breakdown below excludes vacancies.

Occupational level	Total employees
Top Management	5
Senior Management	10
Middle Management	28
Junior Management	56
Semi-Skilled	37
Unskilled	4
Temps	2
Sub Total	142

32. COST SCHEDULE REQUIREMENTS

The following Application Software Licensing costs must be supplied, and all cost must be fixed costs:

1. Once off cost (indicate what it is for)
3. Maintenance and Support Costs
4. Configuration Costs

34. SUPPLIER PERFORMANCE REPORTING: Monthly SLA performance reports must be submitted to Umalusi.

35. CERTIFICATION, EXPERTISE AND QUALIFICATION:

- 35.1 The Supplier represents that,
- 35.2 It has the necessary expertise, skill, qualifications and ability to undertake the work required in terms of the Statement of Work or Service Definition and;
- 35.3 It is committed to provide the Products or Services; and
- 35.4 Perform all obligations detailed herein without any interruption to the Customer.
- 35.5 The Supplier must perform the Services in the most cost-effective manner consistent with the level of quality and performance as defined in Statement of Work or Service Definition.

36. LOGISTICAL CONDITIONS

- 36.1 Tools of Trade: The Supplier must use its own tools of trade.
- 36.2 On-site and Remote Support: The Supplier must be able to render on-site and remote support.
- 36.3 Support and Help Desk: The Supplier must have a help desk.

37. SKILLS TRANSFER AND TRAINING

- 37.1 The Supplier must provide training on the proposed solution or product to staff to enable Umalusi to operate and support the product or solution after implementation.
- 37.2 In the event of system enhancements, training must be provided.
- 38.3 The nature of the training must be hands-on, with possibility certification required.

BID PRICING SCHEDULE

Note:

Bidder must complete the pricing as per table below (or as per the attached spreadsheet if applicable).

- a) Line Prices are all VAT EXCLUSIVE, and TOTAL PRICE is VAT INCLUSIVE
- b) The bid price must be fixed for the total contract period. No price variation due to exchange rate fluctuation will be allowed.

PRODUCT OR SERVICE PRICING

No	Product/Service description	Quantity	Price Year 1 (VAT excl.)	Price Year 2 (VAT excl.)	Price Year 3 (VAT excl.)	Price Year 4 (VAT excl.)	Price Year 5 (VAT excl.)
1.	Provide Microsoft Azure Cloud Services or equivalent, Migration and Implementation of workloads based on ad duration of 6 months from the date of awarding	sum					
2.	Provide Microsoft Azure Cloud or equivalent, Business Continuity/Disaster Recovery configuration and Implementation based on a duration of 6 months from the date of awarding	sum					
3.	Technical Support and Maintenance costs over a period of 5 years	sum					
4.	Provision of additional licenses over and above Microsoft Enterprise Agreement	License cost per additional item					
5.	Provide system administration training for	5 p. a					

	up to 5 personnel per annum							
7.	Provisioning of additional equipment or hardware required during the duration of the contract							
	Equipment/Hardware?							
6.	SUBTOTAL (VAT Excl.)		R	R	R	R	R	
7.	VAT (15%)		R	R	R	R	R	
8.	SUBTOTAL (VAT Incl.)		R	R	R	R	R	
9.	BID TOTAL (VAT Incl.)		R	R	R	R	R	
10.	GRAND TOTAL (VAT Incl.)				R			

**PART A
INVITATION TO BID**

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE (NAME OF DEPARTMENT/ PUBLIC ENTITY)					
BID NUMBER:		CLOSING DATE:		CLOSING TIME:	
DESCRIPTION					
BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS)					
BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO			TECHNICAL ENQUIRIES MAY BE DIRECTED TO:		
CONTACT PERSON			CONTACT PERSON		
TELEPHONE NUMBER			TELEPHONE NUMBER		
FACSIMILE NUMBER			FACSIMILE NUMBER		
E-MAIL ADDRESS			E-MAIL ADDRESS		
SUPPLIER INFORMATION					
NAME OF BIDDER					
POSTAL ADDRESS					
STREET ADDRESS					
TELEPHONE NUMBER	CODE		NUMBER		
CELLPHONE NUMBER					
FACSIMILE NUMBER	CODE		NUMBER		
E-MAIL ADDRESS					
VAT REGISTRATION NUMBER					
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:		OR	CENTRAL SUPPLIER DATABASE No:	MAAA
B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE	TICK APPLICABLE BOX] <input type="checkbox"/> Yes <input type="checkbox"/> No		B-BBEE STATUS LEVEL SWORN AFFIDAVIT		[TICK APPLICABLE BOX] <input type="checkbox"/> Yes <input type="checkbox"/> No

[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/ SWORN AFFIDAVIT (FOR EMES & QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]

<p>2 ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?</p>	<p><input type="checkbox"/>Yes <input type="checkbox"/>No</p> <p>[IF YES ENCLOSE PROOF]</p>	<p>3 ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?</p>	<p><input type="checkbox"/>Yes <input type="checkbox"/>No</p> <p>[IF YES, ANSWER PART B:3]</p>
---	---	---	---

QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS

IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?
 YES NO

DOES THE ENTITY HAVE A BRANCH IN THE RSA?
 YES NO

DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?
 YES NO

DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?
 YES NO

IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?
 YES NO

IF THE ANSWER IS “NO” TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.

**PART B
TERMS AND CONDITIONS FOR BIDDING**

<p>1. BID SUBMISSION:</p> <p>1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.</p> <p>1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED--(NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.</p> <p>1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.</p> <p>1.4. THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).</p>
<p>2. TAX COMPLIANCE REQUIREMENTS</p> <p>2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.</p> <p>2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.</p> <p>2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.</p> <p>2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.</p> <p>2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.</p> <p>2.6 WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.</p> <p>2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."</p>

NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

SIGNATURE OF BIDDER:

CAPACITY UNDER WHICH THIS BID IS SIGNED:
(Proof of authority must be submitted e.g. company resolution)

DATE:

SBD 3.1 – Pricing Schedule – Firm Prices (Purchases)

NOTE: ONLY FIRM PRICES WILL BE ACCEPTED. NON-FIRM PRICES (INCLUDING PRICES SUBJECT TO RATES OF EXCHANGE VARIATIONS) WILL NOT BE CONSIDERED

IN CASES WHERE DIFFERENT DELIVERY POINTS INFLUENCE THE PRICING, A SEPARATE PRICING SCHEDULE MUST BE SUBMITTED FOR EACH DELIVERY POINT

Name of bidder.....	Bid number:
Closing Time	Closing date:

OFFER TO BE VALID FOR **180** DAYS FROM THE CLOSING DATE OF BID.

ITEM NO.	QUANTITY	DESCRIPTION	BID PRICE IN RSA CURRENCY ** (ALL APPLICABLE TAXES INCLUDED)
-		Required by:
-		At:
-		Brand and model
-		Country of origin
-		Does the offer comply with the specification(s)?	*YES/NO
-		If not compliant to specification(s), indicate deviation(s).....	
-		Period required for delivery *Delivery: Firm/not firm
-		Delivery basis

Note: All delivery costs must be included in the bid price, for delivery at the prescribed destination.

** "all applicable taxes" includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

ANNEXURE B – Company profile of the bidder

This document(s) is to be prepared and submitted by the bidders as **Annexure B** to their Bid.

ANNEXURE C – SBD 2 – Tax Clearance Certificate Requirements

It is a condition of bid that the taxes of the successful bidder must be in order, or that satisfactory arrangements have been made with South African Revenue Service (SARS) to meet the bidder's tax obligations.

1. In order to meet this requirement bidders are required to complete in full the attached form TCC 001 "Application for a Tax Clearance Certificate" and submit it to any SARS branch office nationally. The Tax Clearance Certificate Requirements are also applicable to foreign bidders / individuals who wish to submit bids.
2. SARS will then furnish the bidder with a Tax Clearance Certificate that will be valid for a period of 1 (one) year from the date of approval.
3. The original Tax Clearance Certificate must be submitted together with the bid. Failure to submit the original and valid Tax Clearance Certificate will result in the invalidation of the bid. Certified copies of the Tax Clearance Certificate will not be acceptable.
4. In bids where Consortia / Joint Ventures / Sub-contractors are involved, each party must submit a separate Tax Clearance Certificate.
5. Copies of the TCC 001 "Application for a Tax Clearance Certificate" form are available from any SARS branch office nationally or on the website www.sars.gov.za.
6. Applications for the Tax Clearance Certificates may also be made via e-Filing. In order to use this provision, taxpayers will need to register with SARS as e-Filers through the website www.sars.gov.za.

Note: Valid Original Tax Clearance Certificate is mandatory

ANNEXURE D – SBD4 – Declaration of Interest

1. Any legal person, including persons employed by the state¹, or persons having a kinship with persons employed by the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid (includes a price quotation, advertised competitive bid, limited bid or proposal). In view of possible allegations of favouritism, should the resulting bid, or part thereof, be awarded to persons employed by the state, or to persons connected with or related to them, it is required that the bidder or his/her authorised representative declare his/her position in relation to the evaluating/adjudicating authority where-

- the bidder is employed by the state; and/or
- the legal person on whose behalf the bidding document is signed, has a relationship with persons/a person who are/is involved in the evaluation and or adjudication of the bid(s), or where it is known that such a relationship exists between the person or persons for or on whose behalf the declarant acts and persons who are involved with the evaluation and or adjudication of the bid.

2. **In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.**

- 2.1 Full Name of bidder or his or her representative:
.....
- 2.2 Identity Number:
- 2.3 Position occupied in the Company (director, trustee, shareholder²):
.....
- 2.4 Company Registration Number:
- 2.5 Tax Reference Number:
- 2.6 VAT Registration Number:
.....

¹ "State" means –
(a) any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No. 1 of 1999);
(b) any municipality or municipal entity;
(c) provincial legislature;
(d) national Assembly or the national Council of provinces; or
(e) Parliament.

2.6.1 The names of all directors / trustees / shareholders² / members, their individual identity numbers, tax reference numbers and, if applicable, employee / persal numbers must be indicated in paragraph 3 below.

2.7 Are you or any person connected with the bidder presently employed by the state? **YES / NO**

2.7.1 If so, furnish the following particulars:

Name of person / director / trustee / shareholder/ member:
.....

Name of state institution at which you or the person connected to the bidder is employed
.....

Position occupied in the state institution:
.....

Any other particulars:
.....
.....
.....

2.7.2 If you are presently employed by the state, did you obtain the appropriate authority to undertake remunerative work outside employment in the public sector? **YES / NO**

2.7.2.1 If yes, did you attached proof of such authority to the bid document? **YES / NO**

(Note: Failure to submit proof of such authority, where applicable, may result in the disqualification of the bid.)

2.7.2.2 If no, furnish reasons for non-submission of such proof:
.....
.....
.....

2 "Shareholder" means a person who owns shares in the company and is actively involved in the management of the enterprise or business and exercises control over the enterprise.

2.8 Did you or your spouse, or any of the company's trustees / shareholders / members or their spouses conduct business with the state in the previous twelve months? **YES / NO** directors /

2.8.1 If so, furnish particulars:

.....
.....
.....

2.9 Do you, or any person connected with the bidder, have any relationship (family, friend, other) with a person employed by the state and who may be involved with the evaluation and or adjudication of this bid?

2.9.1. If so, furnish particulars.

.....
.....
.....

2.10. Are you, or any person connected with the bidder, aware of any relationship (family, friend, other) between any other bidder and any person employed by the state who may be involved with the evaluation and or adjudication of this bid? **YES / NO**

2.10.1 If so, furnish particulars.

.....
.....
.....

2.11. Do you or any of the directors / trustees / shareholders / members of the company have any interest in any other related companies whether or not they are bidding for this contract? **YES / NO**

2.11.1 If so, furnish particulars.

.....
.....
.....

2 Full details of directors / trustees / members / shareholders.

Full Name	Identity Number	Personal Tax Reference Number	State Employee Number / Persal Number

3 DECLARATION

I, THE UNDERSIGNED (NAME).....

CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 2 and 3 ABOVE IS CORRECT. I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 23 OF THE GENERAL CONDITIONS OF CONTRACT SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....
Signature

.....
Date

.....
Position

.....
Name of bidder

ANNEXURE E – SBD 6.1 – Preference Points Claim Form in terms of the Preferential Procurement Regulations 2017

This preference form must form part of all bids invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution.

NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF B-BBEE, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017.

1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to all bids:

- the 80/20 system for requirements with a Rand value of up to R50 million (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R50 million (all applicable taxes included).

1.2 The value of this bid is estimated not to exceed R50 million (all applicable taxes included) and therefore the 80/20 preference point system shall be applicable.

1.3 Preference points for this bid shall be awarded for:

- (a) Price; and
- (b) B-BBEE Status Level of Contribution.

1.4 The maximum points for this bid are allocated as follows:

	POINTS
PRICE	80
B-BBEE STATUS LEVEL OF CONTRIBUTION	20
Total points for Price and B-BBEE must not exceed	100

1.5 Failure on the part of a bidder to submit a B-BBEE Verification Certificate from a Verification Agency accredited by the South African Accreditation System (SANAS), or a Registered Auditor approved by the Independent Regulatory Board of Auditors (IRBA) or a sworn affidavit confirming annual turnover and level of black ownership in case of an EME and QSE together with the bid, will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.

1.6 The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

2. DEFINITIONS

- (a) **“all applicable taxes”** includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies;
- (b) **“B-BBEE”** means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;
- (c) **“B-BBEE status level of contributor”** means the B-BBEE status received by a measured entity based on its overall performance using the relevant scorecard contained in the Codes of Good Practice on Black Economic Empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;
- (d) **“bid”** means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the provision of services, works or goods, through price quotations, advertised competitive bidding processes or proposals;
- (e) **“Broad-Based Black Economic Empowerment Act”** means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (f) **“comparative price”** means the price after the factors of a non-firm price and all unconditional discounts that can be utilized have been taken into consideration;
- (g) **“consortium or joint venture”** means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract;
- (h) **“contract”** means the agreement that results from the acceptance of a bid by an organ of state;
- (i) **“EME”** means an Exempted Micro Enterprise as defines by Codes of Good Practice under section 9 (1) of the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (j) **“Firm price”** means the price that is only subject to adjustments in accordance with the actual increase or decrease resulting from the change, imposition, or abolition of customs or excise duty and any other duty, levy, or tax, which, in terms of the law or regulation, is binding on the service provider and demonstrably has an influence on the price of any supplies, or the rendering costs of any service, for the execution of the contract;
- (k) **“functionality”** means the measurement according to predetermined norms, as set out in the bid documents, of a service or commodity that is designed to be practical and useful, working or operating, taking into account, among other factors, the quality, reliability, viability and durability of a service and the technical capacity and ability of a bidder;
- (l) **“non-firm prices”** means all prices other than “firm” prices;
- (m) **“person”** includes a juristic person;
- (n) **“QSE”** means a Qualifying Small Enterprise as defined by Codes of Good

Practice under section 9 (1) of the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);

- (o) **“rand value”** means the total estimated value of a contract in South African currency, calculated at the time of bid invitations, and includes all applicable taxes and excise duties;
- (p) **“sub-contract”** means the primary contractor’s assigning, leasing, making out work to, or employing, another person to support such primary contractor in the execution of part of a project in terms of the contract;
- (q) **“total revenue”** bears the same meaning assigned to this expression in the Codes of Good Practice on Black Economic Empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act and promulgated in the *Government Gazette* on 9 February 2007;
- (r) **“trust”** means the arrangement through which the property of one person is made over or bequeathed to a trustee to administer such property for the benefit of another person; and
- (s) **“trustee”** means any person, including the founder of a trust, to whom property is bequeathed in order for such property to be administered for the benefit of another person.

3. **ADJUDICATION USING A POINT SYSTEM**

- 3.1 The bidder obtaining the highest number of total points will be awarded the contract.
- 3.2 Preference points shall be calculated after prices have been brought to a comparative basis taking into account all factors of non-firm prices and all unconditional discounts.
- 3.3 Points scored must be rounded off to the nearest 2 decimal places.
- 3.4 In the event that two or more bids have scored equal total points, the successful bid must be the one scoring the highest number of preference points for B-BBEE.
- 3.5 However, when functionality is part of the evaluation process and two or more bids have scored equal points including equal preference points for B-BBEE, the successful bid must be the one scoring the highest score for functionality.
- 3.6 Should two or more bids be equal in all respects, the award shall be decided by the drawing of lots.

- 5.4 A trust, consortium or joint venture, will qualify for points for their B-BBEE status level as a legal entity, provided that the entity submits their B-BBEE status level certificate as well as the consolidated B-BBEE certificate for the trust, consortium or joint venture (should the entity wish to claim preference points)
- 5.5 A trust, consortium or joint venture will qualify for points for their B-BBEE status level as an unincorporated entity, provided that the entity submits their consolidated B-BBEE scorecard as if they were a group structure and that such a consolidated B-BBEE scorecard is prepared for every separate bid.
- 5.6 Tertiary Institutions and Public Entities will be required to submit their B-BBEE status level certificates in terms of the specialized scorecard contained in the B-BBEE Codes of Good Practice.
- 5.7 A person will not be awarded points for B-BBEE status level if it is indicated in the bid documents that such a bidder intends sub-contracting more than 25% of the value of the contract to any other enterprise that does not qualify for at least the points that such a bidder qualifies for, unless the intended sub-contractor is an EME that has the capability and ability to execute the sub-contract.
- 5.8 A person awarded a contract may not sub-contract more than 25% of the value of the contract to any other enterprise that does not have an equal or higher B-BBEE status level than the person concerned, unless the contract is sub-contracted to an EME that has the capability and ability to execute the sub-contract.

6. BID DECLARATION

- 6.1 Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:

7. B-BBEE STATUS LEVEL OF CONTRIBUTION CLAIMED IN TERMS OF PARAGRAPHS 1.4 AND 5.1

- 7.1 B-BBEE Status Level of Contribution: =(maximum of 10 or 20 points)
 (Points claimed in respect of paragraph 7.1 must be in accordance with the table reflected in paragraph 5.1 and must be substantiated by means of a B-BBEE certificate issued by a Verification Agency accredited by SANAS or a Registered Auditor approved by IRBA or a sworn affidavit.

8. SUB-CONTRACTING

8.1 Will any portion of the contract be sub-contracted?

(Tick applicable box)

YES	<input type="checkbox"/>	NO	<input type="checkbox"/>
-----	--------------------------	----	--------------------------

8.1.1 If yes, indicate:

- i) What percentage of the contract will be subcontracted.....%
- ii) The name of the sub-contractor
- iii) The B-BBEE status level of the sub-contractor
- iv) Whether the sub-contractor is an EME.

(Tick applicable box)

YES	<input type="checkbox"/>	NO	<input type="checkbox"/>
-----	--------------------------	----	--------------------------

v) Specify, by ticking the appropriate box, if subcontracting with an enterprise in terms of Preferential Procurement Regulations, 2017:

Designated Group: An EME or QSE which is at least 51% owned by:	EME √	QSE √
Black people	<input type="checkbox"/>	<input type="checkbox"/>
Black people who are youth	<input type="checkbox"/>	<input type="checkbox"/>
Black people who are women	<input type="checkbox"/>	<input type="checkbox"/>
Black people with disabilities	<input type="checkbox"/>	<input type="checkbox"/>
Black people living in rural or underdeveloped areas or townships	<input type="checkbox"/>	<input type="checkbox"/>
Cooperative owned by black people	<input type="checkbox"/>	<input type="checkbox"/>
Black people who are military veterans	<input type="checkbox"/>	<input type="checkbox"/>
OR		
Any EME	<input type="checkbox"/>	<input type="checkbox"/>
Any QSE	<input type="checkbox"/>	<input type="checkbox"/>

9. DECLARATION WITH REGARD TO COMPANY/FIRM

9.1 Name of company/firm:

.....

9.2 VAT registration number

.....

9.3 Company registration number:

.....

9.4 TYPE OF COMPANY/ FIRM

- Partnership/Joint Venture / Consortium
- One person business/sole propriety
- Close corporation
- Company
- (Pty) Limited

[TICK APPLICABLE BOX]

9.5 DESCRIBE PRINCIPAL BUSINESS ACTIVITIES

.....
.....

9.6 COMPANY CLASSIFICATION

- Manufacturer
- Supplier
- Professional service provider
- Other service providers, e.g. transportation, etc.

[TICK APPLICABLE BOX]

9.7 Total number of years the company/firm has been in business:

9.8 I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBE status level of contribution indicated in paragraph 7 of the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraph 7, the service provider may be required to furnish documentary proof to the satisfaction of the purchaser that the claims are correct;
- iv) If the B-BBEE status level of contribution has been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the purchaser may, in addition to any other remedy it may have –
 - (a) disqualify the person from the bidding process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;

- (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
- (d) restrict the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
- (e) forward the matter for criminal prosecution.

WITNESSES	
1.
2.

.....	
SIGNATURE(S) OF BIDDERS(S)	
DATE:
ADDRESS:

ANNEXURE F – SBD 8 – Declaration of Bidder’s Past Supply Chain Management Practices

- 1 This Standard Bidding Document must form part of all bids invited.
- 2 It serves as a declaration to be used by institutions in ensuring that when goods and services are being procured, all reasonable steps are taken to combat the abuse of the supply chain management system.
- 3 The bid of any bidder may be disregarded if that bidder, or any of its directors have-
 - a. abused the institution's supply chain management system;
 - b. committed fraud or any other improper conduct in relation to such system;
 - or
 - c. failed to perform on any previous contract.
- 4 In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

Item	Question	Yes	No
4.1	<p>Is the bidder or any of its directors listed on the National Treasury’s Database of Restricted Suppliers as companies or persons prohibited from doing business with the public sector? (Companies or persons who are listed on this Database were informed in writing of this restriction by the Accounting Officer/Authority of the institution that imposed the restriction after the <i>audi alteram partem</i> rule was applied).</p> <p>The Database of Restricted Suppliers now resides on the National Treasury’s website (www.treasury.gov.za) and can be accessed by clicking on its link at the bottom of the home page.</p>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.1.1	If so, furnish particulars:		
4.2	<p>Is the bidder or any of its directors listed on the Register for BID Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No. 12 of 2004)?</p> <p>The Register for BID Defaulters can be accessed on the National Treasury’s website (www.treasury.gov.za) by clicking on its link at the bottom of the home page.</p>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.2.1	If so, furnish particulars:		

4.3	Was the bidder or any of its directors convicted by a court of law (including a court outside of the Republic of South Africa) for fraud or corruption during the past five years?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.3.1	If so, furnish particulars:		
4.4	Was any contract between the bidder and any organ of state terminated during the past five years on account of failure to perform on or comply with the contract?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.4.1	If so, furnish particulars:		

CERTIFICATION

**I, THE UNDERSIGNED (FULL NAME)
CERTIFY THAT THE INFORMATION FURNISHED ON THIS DECLARATION FORM IS TRUE AND CORRECT.**

I ACCEPT THAT, IN ADDITION TO CANCELLATION OF A CONTRACT, ACTION MAY BE TAKEN AGAINST ME SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....
Signature

.....
Date

.....
Position

.....
Name of Bidder

ANNEXURE G – SBD 9 - Certificate of Independent Bid Determination

- 1 This Standard Bidding Document (SBD) must form part of all bids³ invited.
- 2 Section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, prohibits an agreement between, or concerted practice by, firms, or a decision by an association of firms, if it is between parties in a horizontal relationship and if it involves collusive bidding (or bid rigging).⁴ Collusive bidding is a per se prohibition meaning that it cannot be justified under any grounds.
- 3 Treasury Regulation 16A9 prescribes that accounting officers and accounting authorities must take all reasonable steps to prevent abuse of the supply chain management system and authorizes accounting officers and accounting authorities to:
 - a. disregard the bid of any bidder if that bidder, or any of its directors have abused the institution's supply chain management system and or committed fraud or any other improper conduct in relation to such system.
 - b. cancel a contract awarded to a supplier of goods and services if the supplier committed any corrupt or fraudulent act during the bidding process or the execution of that contract.
- 4 This SBD serves as a certificate of declaration that would be used by institutions to ensure that, when bids are considered, reasonable steps are taken to prevent any form of bid-rigging.
- 5 In order to give effect to the above, the attached Certificate of Bid Determination (SBD 9) must be completed and submitted with the bid:

³ Includes price quotations, advertised competitive bids, limited bids and proposals.

⁴ Bid rigging (or collusive bidding) occurs when businesses, that would otherwise be expected to compete, secretly conspire to raise prices or lower the quality of goods and / or services for purchasers who wish to acquire goods and / or services through a bidding process. Bid rigging is, therefore, an agreement between competitors not to compete.

ANEXURE G: CERTIFICATE OF INDEPENDENT BID DETERMINATION

I, the undersigned, in submitting the accompanying bid:

(Bid Number and Description)

in response to the invitation for the bid made by:

(Name of Institution)

do hereby make the following statements that I certify to be true and complete in every respect:

I certify, on behalf of: _____ that:

(Name of Bidder)

1. I have read and I understand the contents of this Certificate;
2. I understand that the accompanying bid will be disqualified if this Certificate is found not to be true and complete in every respect;
3. I am authorized by the bidder to sign this Certificate, and to submit the accompanying bid, on behalf of the bidder;
4. Each person whose signature appears on the accompanying bid has been authorized by the bidder to determine the terms of, and to sign the bid, on behalf of the bidder;
5. For the purposes of this Certificate and the accompanying bid, I understand that the word "competitor" shall include any individual or organization, other than the bidder, whether or not affiliated with the bidder, who:
 - (a) has been requested to submit a bid in response to this bid invitation;
 - (b) could potentially submit a bid in response to this bid invitation, based on their qualifications, abilities or experience; and
 - (c) provides the same goods and services as the bidder and/or is in the same line of business as the bidder.
6. The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any

competitor. However communication between partners in a joint venture or consortium⁵ will not be construed as collusive bidding.

7. In particular, without limiting the generality of paragraphs 6 above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
 - (a) prices;
 - (b) geographical area where product or service will be rendered (market allocation);
 - (c) methods, factors or formulas used to calculate prices;
 - (d) the intention or decision to submit or not to submit, a bid;
 - (e) the submission of a bid which does not meet the specifications and conditions of the bid; or
 - (f) bidding with the intention not to win the bid.
8. In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to which this bid invitation relates.
9. The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
10. I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No. 89 of 1998 and or may be reported to the National Prosecuting Authority (UMALUSI) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No. 12 of 2004 or any other applicable legislation.

.....
Signature

.....
Date

.....
Position

.....
Name of Bidder

⁵ Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

ANNEXURE I – General Conditions of Contract

THE GENERAL CONDITIONS OF THE CONTRACT WILL FORM PART OF ALL BID DOCUMENTS AND MAY NOT BE AMENDED

**THE NATIONAL TREASURY
Republic of South Africa**



1. Definitions

1. The following terms shall be interpreted as indicated:
 - 1.1 "Closing time" means the date and hour specified in the bidding documents for the receipt of bids.
 - 1.2 "Contract" means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
 - 1.3 "Contract price" means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
 - 1.4 "Corrupt practice" means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.
 - 1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
 - 1.6 "Country of origin" means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
 - 1.7 "Day" means calendar day
 - 1.8 "Delivery" means delivery in compliance of the conditions of the contract or order.
 - 1.9 "Delivery ex stock" means immediate delivery directly from stock actually on hand.
 - 1.10 "Delivery into consignees store or to his site" means delivered and unloaded in the specified store or

depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.

- 1.11 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.
- 1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.13 "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 "GCC" means the General Conditions of Contract.
- 1.15 "Goods" means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16 "Imported content" means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
- 1.17 "Local content" means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18 "Manufacture" means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19 "Order" means an official written order issued for the supply of goods or works or the rendering of a service.

- 1.20 "Project site," where applicable, means the place indicated in bidding documents.
 - 1.21 "Purchaser" means the organization purchasing the goods
 - 1.22 "Republic" means the Republic of South Africa
 - 1.23 "SCC" means the Special Conditions of Contract
 - 1.24 "Services" means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.
 - 1.25 "Written" or "in writing" means handwritten in ink or any form of electronic or mechanical writing.
- 2. Application**
- 2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.
 - 2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.
 - 2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.
- 3. General**
- 3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.
 - 3.2 With certain exceptions, invitations to bid are only published in the Government Bid Bulletin. The Government Bid Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from www.treasury.gov.za
- 4. Standards**
- 4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.
- 5. Use of contract documents and information; inspection**
- 5.1 The supplier shall not, without the purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and

shall extend only so far as may be necessary for purposes of such performance.

5.2 The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.

5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier's performance under the contract if so required by the purchaser.

5.4 The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

6. Patent rights 6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

7. Performance security 7.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.

7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.

7.3 The performance security shall be denominated in the currency of the contract or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms.

(a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or

(b) a cashier's or certified cheque

7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

8. Inspections, tests and analyses 8.1 All pre-bidding testing will be for the account of the bidder.

- 8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.
- 8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- 8.7 Any contract supplies may on or after delivery be inspected, tested or analysed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier
- 8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

9. Packing

- 9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration

during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.

9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

10. Delivery and documents

10.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.

10.2 Documents to be submitted by the supplier are specified in SCC

11. Insurance

11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

12. Transportation

12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

13. Incidental services

13.1 The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:

- (a) Performance or supervision of on-site assembly and/or commissioning of the supplied goods;
- (b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
- (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;
- (d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
- (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly start-up, operation, maintenance, and/or repair of the supplied goods.

- 13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.
- 14. Spare parts**
- 14.1 As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:
- (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
 - (b) in the event of termination of production of the spare parts:
 - (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
 - (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.
- 15. Warranty**
- 15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.
- 15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.
- 15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.
- 15.4 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable

- speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.
- 15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.
- 16. Payment**
- 16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.
- 16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfilment of other obligations stipulated in the contract.
- 16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.
- 16.4 Payment will be made in Rand unless otherwise stipulated in SCC.
- 17. Prices**
- 17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.
- 18. Contract amendments**
- 18.1 No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.
- 19. Assignment**
- 19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.
- 20. Subcontracts**
- 20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contract if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.
- 21. Delays in the supplier's performance**
- 21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
- 21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall

evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.

21.3 No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.

21.4 The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.

21.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.

21.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without cancelling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

22. Penalties

22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

23. Termination for default

23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part.

(a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract,

- or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
 - (b) if the Supplier fails to perform any other obligation(s) under the contract; or
 - (c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.
- 23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.
- 23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.
- 23.4 If a purchaser intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.
- 23.5 Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.
- 23.6 If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:
- (i) the name and address of the supplier and / or person restricted by the purchaser;
 - (ii) the date of commencement of the restriction;
 - (iii) the period of restriction; and
 - (iv) the reasons for the restriction.

These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

23.7 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Bid Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

24. Anti-dumping and countervailing duties and rights

24.1 When, after the date of bid, provisional payments are required, or anti-dumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him.

25. Force Majeure

25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.

25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as

far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

26. Termination for insolvency 26.1

The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

27. Settlement of Disputes 27.1

If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.

27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.

27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.

27.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.

27.5 Notwithstanding any reference to mediation and/or court proceedings herein

(a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and

(b) the purchaser shall pay the supplier any monies due the supplier.

28. Limitation of liability 28.1

Except in cases of criminal negligence or wilful misconduct, and in the case of infringement pursuant to Clause 6;

(a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and

(b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or

otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

- | | | |
|--|------|--|
| 29. Governing language | 29.1 | The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English. |
| 30. Applicable law | 30.1 | The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC. |
| 31. Notices | 31.1 | Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice. |
| | 31.2 | The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice. |
| 32. Taxes and duties | 32.1 | A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country. |
| | 32.2 | A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser. |
| | 32.3 | No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services. |
| 33. National Industrial Participation (NIP) Programme | 33.1 | The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation. |
| 34. Prohibition of Restrictive practices | 34.1 | In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging). |

- 34.2 If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.
- 34.3 If a bidder(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.

.....
Signature

.....
Date

.....
Position

.....
Name of Bidder

REFERENCE CHECK: SUPPLIER PAST EXPERIENCE QUESTIONNAIRE

Client name	
Contact Person	
Contact Phone Number	
Contact Email Address	
Project Appointment Date	
Project Description	
Project Allocated Time	
Project Completion Date	
Project Value on Appointment	
Project Value on Completion	

Whilst all reasonable steps are taken to ensure the accuracy and integrity of the information contained herein, Umalusi accepts no liability or responsibility whatsoever if the information is, for whatsoever reason, incorrect and Umalusi reserves its right to amend any incorrect information.

1. Nature of Responsibilities:

2. Did the service provider exhibit the required character for the appointed service?

3. Did the service provider have sufficient experience to render the services?

4. Were there any outstanding achievements beyond the defined scope that the service provider achieved?

5. Were there any adverse shortcomings that the service provider exhibited that compromised the delivery of service?

6. Would you recommend this service provider to conduct further work?

7. Reference Contact

Name:

Position:

Signature

Date:
